

Letter of Product Change Notification

To:

All TAICENN valuable Partners & Customers

Date:

3rd- December- 2020

Please find this notification that TAICENN Industrial computing system products with Intel Whiskey lake Core i5 processor will have a significant change on CPU part.

Due to the current sourcing costing, availability and future long-term supply support reason, the Intel CPU part whiskey lake **Core i5-8365U** (1.60Ghz, burst to 4.10 Ghz) in our products has to be changed into same platform **Core i5-8265U** (1.60Ghz, burst to 3.9Ghz).

The influenced model no. includes:

- Industrial Box Computer model: **TBOX-2820**
- Industrial Modular Panel PC model: **TPC-DCMxxxW2 and TPC-DRMxxxW2** (xxx: Dimensions)

TAICENN, is a leading global provider and manufacturer of industrial panel PC, industrial display and industrial& embedded PC products, which are designed specifically for systems and applications that require excellent performance, high-level reliability and stability, long supply period and supports. We will try our greatest supports to keep the future supply on the former projects which have led into with Core i5-8365U.

It will be highly appreciated if you will do PO forecast to us in advance.

If any questions, kindly contact us. And we have to say sorry for inconvenience caused to you.

Shenzhen TAICENN Technology Co., Limited
December 3, 2020